**Project Description**

**University of Namibia (UNAM) department of Computer Centre has been experiencing problems with the initial distribution of 3g`s to student. Due to the lack of manpower some data were not captured correctly and student assistance are used to capture the data. If a student sim card/3g get lost Computer Centre give them a form that they submit to telecom to be issued with another card. After students are done processing their new cards from Telecom they do not go back to Computer Centre for their new 3g`s to be updated with the new details.** When the 3g get lost again for the second time **Computer Centre** has to issue them with the form to be submitted to Telecom to get another card again, but because they did not update their details when it got lost the first time. **Computer Centre can’t** issue them that form since it’s useless and in the end Telecom is reluctant to issue a replacement card.

**Project Sponsors**

**Our proposed sponsor will be Computer Centre that would** serve as the primary point of contact during the whole process of system development and also oversee the System Development Life Cycle thereby making sure that the project is headed in the right direction.

**Possible Solutions/Business Need**

**The proposed system would be website platform where by students can update their 3g records after giving their replacement forms and received new cards at Telecom, to avoid the inconvenience at the Computer Centre. This proposed system will help the ease of replacing cards and students would be easily assisted with the issuing of replacement forms, which will improve customer service and the management of 3g replacement forms.**

**The Requirement**

* The requirements of this proposed project is based on a set of objective:
* To develop a web based system, that allows students to update their 3g records

**Business Requirements/Functionality**

**The requirements of the proposed system includes:**

* **The online capturing of 3g information after or before it get lost, or after a replacement has been made.**
* **Online user access of the system, unlike the traditional way of doing replacement**
* **Improve Student 3g cards activation through updated information**

**Business Value/Expected Value**

**The proposed system would provide some intangible benefits to the Organization which Includes:**

* **The improvement of customer service.**
* **Reduce paper document processing.**
* **Improve on the management of 3g replacement**
* **Decrease the number of student support calls and the number of students visiting the Computer Centre for the same problem.**

**Special issues/Constraints**

**The issue that may arise would be the implementation of the proposed system to the organization.**

**A constraint would be hosting server for the system with purpose of testing.**

**Financial Implications**

**The proposed system would not really require financial cost to implement, the only implication would be a hosting server and increasing resources when the need arise.**

**Acquiring windows server 2012 operating system and developing training material for the students.**

**System Requirements (What platform the expected system is to run on)** **technology considerations**

**Windows or Linux**

**Xamp server**

**100 gb drive space**

**12 gb ram**

**4 core cpu**

**Visual studio code**

**Coding language PHP and MySQL for querying the database**

**We need details to enable the committee to make a decision of approval or denial**

**Conclusion**

This project’s purpose is to develop a sophisticated and original design of the website that will contribute to online update of 3g`s, which will also help students and Computer Centre alike, and save time.